

Shalem Online Course FAQs—Living Word, Living Way

1. How do I get started?

a. You must create an account on Shalem's website: shalem.org.

Click on 'My account' in the upper right. Then click 'register' (if you already have an account – you can login by typing your email address and password).

Once you have filled out the form to register, click 'submit.'

b. You can then register for the course by visiting this page:

<https://shalem.org/programs/online/living-word-living-way/>

There is a tab in the lower right that says: "Cost and Register Now!" Click on that, then choose the proper button (Regular Price, Group Discount, Leadership Package).

This will take you to a payment processing page. Once you enter your payment information, click 'submit.' You are now registered for the course! You will receive an email receipt along with instructions for getting started.

c. Once you are a paid registrant, you may visit this page to start the course:

<https://shalem.org/socp2-learn/>

2. What if I forgot my password?

Visit shalem.org, click 'My account' in the upper right, then click 'Lost Password.' When the next page loads, type in your email address and click 'submit.' A link to reset your password will arrive in your email inbox.

3. How do I access the course material?

You may access the material for Week 1 here:

<https://shalem.org/socp2-learn/>

There are links on this page for each week of the course, a link to a forum discussion (Interact), a link to see who is in the course (People), and a link to a page with further resources (Resources). To get back to the main course material, click on the link entitled: Learn.

4. Can I watch a video more than once, or revisit a prior week's material?

Yes, you can watch a video more than one time, simply press the replay button in the Youtube video. You may also revisit material from a prior week at any time.

5. How do I join the Conference Call/Video Chat?

There will be a link to the Zoom conversation that you click when you are ready to join the conversation. Further instructions will be given once you have joined the chat.

6. Are my comments/journal entries on the Interact section private?

Any comments you share on the Interact page can only be seen by other members of the course, and Shalem will not share your comments without your express written consent.

7. Are we required to share something in the Interact section?

No. This is a voluntary part of the course. It is worth noting that often what you are experiencing in the course may be a gift to others as well, and the sharing can be a powerful way to connect to the broader community of people who are joining in this online course.